

IT Service Management														
Course Number	Course Description	Duration (Days)	Location	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		
ITIL Version 3														
HF421S	ITIL V3 Foundation for IT Service Management	3	Riyadh-Fingerprint				1	10	19					
HE785S*	ITIL Foundation V2/V3 bridge	1	Riyadh-Fingerprint											
HF411S	ITIL V3 for Executives	1	Riyadh-Fingerprint			27		9	18					
HF412S	ITIL V3 Service Management Awareness	1	Riyadh-Fingerprint				4	13	22					
HE415S*	HP Race-to-Results Service Management Simulation	1	Riyadh-Fingerprint											
ITIL Version 2														
HI845S*	ITIL V2 Foundation for IT Service Management	3	Riyadh-Fingerprint											
UA589S*	ITIL Service Management Awareness	1	Riyadh-Fingerprint											
HE629S*	ITIL Practitioner: assess and define (service level and financial management)	5	Riyadh-Fingerprint											
UA576S*	ITIL Practitioner release and Control (incorporating Change, Configuration and Release Management)	5	Riyadh-Fingerprint											
HE536S*	ITIL Practitioner plan and improve (capacity, availability, and continuity management)	5	Riyadh-Fingerprint											
UA575S*	ITIL Practitioner Support and Restore (incorporating Incident, Problem Management and Service Desk Functions)	5	Riyadh-Fingerprint											
UB687S*	IT Service Support: ITIL Manager in ITSM	5	Riyadh-Fingerprint											
UG688S*	ITIL Service Delivery: ITIL Manager in ITSM	5	Riyadh-Fingerprint											
Other ITSM Courses														
UC410S*	ISO 20000 Consultants and Internal Auditors Course	3	Riyadh-Fingerprint											
HF602*	GOBIT Foundation	3	Riyadh-Fingerprint											
UC411S	IT Governance	1	Riyadh-Fingerprint				23							
UC412S	Planning and Implementing ITSM	3	Riyadh-Fingerprint							6				
HP UNIX														
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51434S	Fundamentals of UNIX System	5	Riyadh-Fingerprint					2						
H3064S	HP-UX System and Network Administration I	5	Riyadh-Fingerprint							11				
H3065S	HP-UX System and Network Administration II	5	Riyadh-Fingerprint											
H3044S	HP-UX System and Network Administration III	5	Riyadh-Fingerprint											
HE875S*	HP-UX System and Network Administration for Experienced UNIX Administrators	5	Riyadh-Fingerprint											
HE285S*	Logical Volume Manager and MirrorDisk/UX	3	Riyadh-Fingerprint											
HE487S*	Hands-On with MC/Serviceguard	5	Riyadh-Fingerprint											
Linux														
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H7091S	Linux Administration I	5	Riyadh-Fingerprint			7					8			
H7092S	Linux Administration II	5	Riyadh-Fingerprint					16						
U2794S*	Linux Administration for Experienced HP-UX Administrators	5	Riyadh-Fingerprint											
H3548S*	Linux Installation Configuration and Administration	3	Riyadh-Fingerprint											
H3579S*	Managing Linux Mail Servers	2	Riyadh-Fingerprint											
HP Software														
Course Number	Course Description	Duration (Days)	Location	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		
B4743S/H1662S	HP Software Network Node Manager UNIX/Windows for Part I	5	Riyadh-Fingerprint					23			22			
B4756S*	HP Software Network Node Manager UNIX/Windows for Part II	5	Riyadh-Fingerprint											
U5089S*	Advanced HP Software NNM	5	Riyadh-Fingerprint											
H6778S	HP Software Operations for Windows I (Administration)	5	Riyadh-Fingerprint			14					1			
UB602S*	HP Software Operations for Windows II (Administration)	5	Riyadh-Fingerprint											
H6356S	HP Software Operations for Windows I (Administration)	5	Riyadh-Fingerprint				26							
H4357S*	HP Software Operations for Linux I (Administration)	5	Riyadh-Fingerprint											
UC323S*	HP Operations Software for Windows for Operators	2	Riyadh-Fingerprint											
U5678S	HP Performance Insight Software: Administration I	5	Riyadh-Fingerprint			21					15			
U7380S*	HP Performance Insight Software: Administration II	5	Riyadh-Fingerprint											
UC311S	HP Software Configuration Management: Essentials	4	Riyadh-Fingerprint							25				
UC313S*	HP Software using Radia: Packaging and Publishing	4	Riyadh-Fingerprint											
UC314S*	HP Software using Radia: Configuration and Operation	4	Riyadh-Fingerprint											
UC328S*	HP Software Service Desk 5.x Administration I	5	Riyadh-Fingerprint											
UC329S*	HP Software Service Desk 5.x Administration II	5	Riyadh-Fingerprint											
HF509S	HP Service Manager 7.x Software: Essentials	5	Riyadh-Fingerprint									27		
HF510S*	HP Service Manager 7.x Software: Tailoring	5	Riyadh-Fingerprint											
ProLiant														
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HE643S	Insight control environment foundation	4	Riyadh-Fingerprint									20		
HE644S*	Managing and monitoring the Insight Control Environment: SIM	2	Riyadh-Fingerprint											
HE645S*	Developing and updating Insight Control Environment: RDP	3	Riyadh-Fingerprint											
HE646S*	HP BladeSystem administration: c-Class	3	Riyadh-Fingerprint											
UB699S*	VM Ware with ESX Server	4	Riyadh-Fingerprint											
HE646S	HP BladeSystem Administration	3	Riyadh-Fingerprint					9						
HE647S*	HP BladeSystem Automation	2	Riyadh-Fingerprint					12						
HB513S*	HP Virtual Infrastructure with ESX Server and VirtualCenter 3: Instal and COConfigure	4	Riyadh-Fingerprint											
U3570S*	Implementing Windows Server 2003 on ProLiant Cluster Solutions	3	Riyadh-Fingerprint											
Business Analysis														
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HE551S	Principles of Business Analysis	3	Riyadh-Fingerprint								18			
HE555S	Crafting High Quality Requirements	3	Riyadh-Fingerprint									8		
Project Management														
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HC577S	Project Management Fundamentals	3	Riyadh-Fingerprint				5				15			
HE550S	PMP Certification Preparation Course 35 PDU's	5	Riyadh-Fingerprint			31		2			1			
HE550S	PMP Certification Preparation Course 35 PDU's	5	Jeddah-Fingerprint			14		23						

* Scheduled on demand
 Courses can vary -- please check when booking.