

Fingerprint - EGYPT		HP Course Schedule April to December 2008										
IT Service Management		Duration (Days)	Location	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Course Number</b>	<b>Course Description</b>											
ITIL Version 3												
HF421S	ITIL V3 Foundation for IT Service Management	3	Cairo - Fingerprint	8		22		5		7		14
HE785S	ITIL Foundation V2/V3 bridge	1	Cairo - Fingerprint		25		24			22		
HF411S	ITIL V3 for Executives	1	Cairo - Fingerprint	14			28				18	
HF412S	ITIL V3 Service Management Awareness	1	Cairo - Fingerprint			30		27		29		23
HE415S*	HP Race-to-Results Service Management Simulation	1	Cairo - Fingerprint									
ITIL Version 2												
H1846S*	ITIL V2 Foundation for IT Service Management	3	Cairo - Fingerprint									
UA580S*	ITIL Service Management Awareness	1	Cairo - Fingerprint									
HE692S*	ITIL Practitioner - agree and define (service level and financial management)	5	Cairo - Fingerprint									
UA576S*	ITIL Practitioner - release and control (incorporating Change, Configuration and Release Management)	5	Cairo - Fingerprint									
HE683S*	ITIL Practitioner - plan and improve (capacity, availability and continuity management)	5	Cairo - Fingerprint									
UA575S*	ITIL Practitioner Support and Restore (incorporating Incident, Problem Management and Service Desk Functions)	5	Cairo - Fingerprint									
UB687S	IT Service Support: ITIL Manager in ITSM	5	Cairo - Fingerprint			8					9	
UB688S	ITIL Service Delivery: ITIL Manager in ITSM	5	Cairo - Fingerprint			15						16
Other ITSM Courses												
UC410S*	ISO 20000 Consultants and Internal Auditors Course	3	Cairo - Fingerprint									
HE602*	COBIT Foundation	3	Cairo - Fingerprint									
UC411S	IT Governance	1	Cairo - Fingerprint				6				21	
UC412S	Planning and Implementing ITSM	3	Cairo - Fingerprint			8						9
HP UNIX												
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H1434S	Fundamentals of UNIX System	5	Cairo - Fingerprint			15						21
H3064S	HP-UX System and Network Administration I	5	Cairo - Fingerprint	20				17				
H3065S	HP-UX System and Network Administration II	5	Cairo - Fingerprint		18				14			
H3045S	HP-UX System and Network Administration III	5	Cairo - Fingerprint									16
HE5875S	HP-UX System and Network Administration for Experienced UNIX Administrators	5	Cairo - Fingerprint									14
HE6285S	Logical Volume Manager and MirrorDisk/UX	3	Cairo - Fingerprint				13					
HE6487S*	Hands-On with MC/Serviceguard	5	Cairo - Fingerprint									
Linux												
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H7091S	Linux Administration I	5	Cairo - Fingerprint		4						26	
H7092S	Linux Administration II	5	Cairo - Fingerprint				27					2
U2794S*	Linux Administration for Experienced HP-UX Administrators	5	Cairo - Fingerprint									
H3548S	Linux Installation Configuration and Administration	3	Cairo - Fingerprint			1						
HE3579S*	Managing Linux Mail Servers	2	Cairo - Fingerprint									
HP Software												
<b>Course Number</b>	<b>Course Description</b>	<b>Duration (Days)</b>	<b>Location</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
B4743S/ H1662S	HP Software Network Node Manager UNIX/Windows for Part I	5	Cairo - Fingerprint		4		27			19		14
B4756S	HP Software Network Node Manager UNIX/Windows for Part II	5	Cairo - Fingerprint		11					26		21
U5089S*	Advanced HP Software NNM	5	Cairo - Fingerprint									
HE6778S	HP Software Operations for Windows I (Administration)	5	Cairo - Fingerprint				6				12	
UB602S	HP Software Operations for Windows II (Administration)	5	Cairo - Fingerprint				13			19		
H4356S	HP Software Operations for UNIX I (Administration)	5	Cairo - Fingerprint			1						2
H4357S	HP Software Operations for UNIX II (Administration)	5	Cairo - Fingerprint			8						9
UC323S*	HP Operations Software for Windows for Operators	2	Cairo - Fingerprint									
U5678S	HP Performance Insight Software: Administration I	5	Cairo - Fingerprint				6			26		
U7380S	HP Performance Insight Software: Administration II	5	Cairo - Fingerprint				27			19		
UC311S	HP Software Configuration Management- Essentials	4	Cairo - Fingerprint					10				9
UC313S*	HP Software using Radix: Packaging and Publishing	4	Cairo - Fingerprint									
UC314S*	HP Software using Radix: Configuration and Operation	4	Cairo - Fingerprint									
UC328S*	HP Software Service Desk 5.x Administration I	4	Cairo - Fingerprint									
UC329S*	HP Software Service Desk 5.x Administration II	5	Cairo - Fingerprint									
HE509S	HP Service Manager 7.x Software: Essentials	5	Cairo - Fingerprint			15						16
HE510S	HP Service Manager 7.x Software: Tailoring	5	Cairo - Fingerprint					3				
ProLiant												
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HE643S	Insight control environment foundation	2	Cairo - Fingerprint					13		8		
HE644S	Managing and monitoring the Insight Control Environment: SIM	4	Cairo - Fingerprint								23	
HE645S	Deploying and updating Insight Control Environment: RDP	3	Cairo - Fingerprint							12		
HE646S	HP BladeSystem administration: c-Class	3	Cairo - Fingerprint					17				
UB699S	VM Ware with ESX Server	4	Cairo - Fingerprint						7			
HE646S	HP BladeSystem Administration	3	Cairo - Fingerprint				15					21
HE647S	HP BladeSystem Automation	2	Cairo - Fingerprint				20					24
HB513S*	HP Virtual Infrastructure with ESX Server and VirtualCenter 3: Instal and Configure	4	Cairo - Fingerprint									
UB3570S	Implementing Windows Server 2003 on ProLiant Cluster Solutions	3	Cairo - Fingerprint							14		
Business Analysis												
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HE551S	Principles of Business Analysis	3	Cairo - Fingerprint					3				28
HE555S	Crafting High Quality Requirements	3	Cairo - Fingerprint							9		

\* Scheduled on demand  
Courses can vary – please check when booking.